

# Consultation Response Form

## Draft Flood & Coastal Erosion Risk Management National Strategy for England

We welcome your views on the Flood & Coastal Erosion Risk Management National Strategy for England. Please use this form if you are responding by email or post rather than online.

If you would like to respond online, please use this link: <https://consult.environment-agency.gov.uk/fcrm/national-strategy-public>

The consultation document and supporting evidence documents are also available using the link above. We would encourage you to read them. If you would like a hardcopy, please email us at [FCERMstrategy@environment-agency.gov.uk](mailto:FCERMstrategy@environment-agency.gov.uk) or write to us at the address provided in the 'Returning your response' section below.

Please complete the questions and where there is a free text field, give as much information as possible to support your answer.

### Returning your response

The consultation will run for 8 weeks from 9 May to 4 July 2019. Any responses we receive after this date will not be included in the analysis.

We would like you to use this form if you are not submitting your response online. You can return it by email to [FCERMstrategy@environment-agency.gov.uk](mailto:FCERMstrategy@environment-agency.gov.uk) using the heading 'FCERM National Strategy Consultation'.

Please also use this email address if you have any questions regarding this consultation.

Or post your completed form to:

FCERM National Strategy Consultation  
FCRM Strategy Team c/o Morena Staiano  
Environment Agency  
Horizon House  
Deanery Road  
Bristol  
BS1 5AH

### How we will use your information

We are running this consultation in accordance with our Privacy Notice. A copy of the Privacy Notice is provided at the end of this document and we would encourage you to read this.

The Environment Agency will look to make all responses received online via our consultation website publicly available during and after the consultation. We will not be publishing consultation responses which are received by email or post, unless you specifically tell us to do so.

We will not respond individually to responses. After the consultation has closed we will publish a summary of the responses on our website. We will not publish names of individuals who respond but we may publish the name of the organisation for those responses made on behalf of organisations.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

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## Section 1: About you

*To help us analyse the responses we receive we'd like to understand more about you and, if applicable, the type of organisation and business you represent.*

**Please tell us if you are responding as an individual or on behalf of an organisation or group:** *(Please select one answer)*

- Responding as an individual who has been directly affected by flooding and coastal change
- Responding as an individual who has NOT been directly affected by flooding and coastal change
- Responding as an individual employed by/volunteering for an organisation but not responding on behalf of the organisation
- Responding on behalf of an organisation or group (representing collective views)
- Other

If 'other', please specify:

**If you are representing collective views, please specify which organisation or group and what type**

Historic England. Non Departmental Public Body (NDPB). Statutory consultee.

**it is, e.g. environmental group, business:**

Please continue to the next page.

## Section 2: Introduction and setting the context

**Q1. To what extent do you agree with the vision: A nation ready for, and resilient to, flooding and coastal change - today, tomorrow and to the year 2100?** *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

The vision is clear

**Please explain your answer:**

The following question relates to the strategic overview role of the Environment Agency. The relevant section within the draft strategy can be found on page 12.

**Q2. To what extent do you agree with the Environment Agency's proposed strategic overview role as set out in the chapter 'setting the context for the draft strategy'?** *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

There appears to be a mismatch between the £2.6 billion identified in the 'between 2016 and 2021' (p9) and the '£1 billion a year' that the EA identifies as needed elsewhere in the document.

We welcome the inclusion of 'place' and consider that this is compatible with our own (Historic England) Places Strategy (Historic England 2018 'Places Strategy' <https://historicengland.org.uk/content/docs/planning/he-places-strategy-2019/>) and would emphasise that the historic environment is an important part of place at all scales.

Contribution to wider environmental objectives (p14) - This should be adjusted to recognise undesignated heritage assets, not least because not all heritage assets of designatable significance are designated, a fact recognised in the NPPF. We would suggest rewording to reflect this by removing reference to 'protected features'. Would suggest:

'Where it is not possible to avoid harm to natural, historic or built environment features, and the benefits of the development outweigh the level of harm (as per NPPF), it may be necessary to mitigate that harm. Where possible this should also seek to secure environmental net gain (there can be net gain for the historic environment as well, through added protection, enhanced setting or improved public engagement).'

P14 para 4 - working with natural process but also ensuring that this is informed by an understanding of the history of the landscape, its geological context as well as how human activity has shaped it over centuries, or even millennia. In addition there is an opportunity to identify where historic environment features, such as water meadows and other heritage assets designed to manage water, may be able to contribute to water management. Natural flood management also needs to be mindful of the impact upon the historic environment and avoid this where possible (along the lines set out in para 2 p14).

The diagram on page 15 is very clear and helpful in setting out timescales and ambition.

**Please explain your answer:**

### Section 3: Climate resilient places

*We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.*

**Q3a. To what extent do you agree with strategic objective 1.1: Between now and 2050 the nation will be resilient to future flood and coastal risks. Over the next year the Environment Agency will work with partners to explore and develop the concept of standards for flood and coastal resilience? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)

- I don't know
- Not applicable

**Please explain your answer:**

We would be supportive of this ambition, so long as Historic England are included in the partners developing these standards.

There is also considerable opportunity to 'learn from the past' through understanding archaeological evidence for places and their development as well as including our knowledge of the resilience of traditional building techniques.

**Q3b. Please provide comments on the measures described under strategic objective 1.1, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 1.1 can be found on page 22 of the draft strategy document)*

A place-based approach to selecting appropriate tools for resilience chimes with HE's place-centred vision for Heritage at Risk. We would welcome partnership working to further our existing research into resilience of historic buildings to climate change and flooding; and with our regional teams to ensure the buried and built historic environment is appropriately considered in terms of setting and impact from the construction of raised and new defences, SUDs and managed realignment schemes.

p.19 National suite of resilience tools - Historic England would welcome the opportunity to contribute to this toolkit. There is opportunity to look to the past to inform the future. Understanding the history of places and landscapes can help inform understanding of current and future hydrology and the historic environment contains evidence of what works and what doesn't when it comes to resilient places and structures.

There should be inclusion of the importance of maintenance in resilience.

There should also be mention of the importance of avoiding maladaptation such as use of inappropriate materials in renovating/ repairing traditionally constructed buildings (principally those constructed prior to 1919). Generally speaking traditional buildings should be repaired with traditional materials in order to retain the benefits (traditional building materials are very resilient to flood damage) and maladaptation through the application of modern plasters, waterproof surface treatments etc can cause problems with damp and condensation. (Historic England Flooding and Historic Buildings, 2016)

Under bullet 'adapting properties and services to boost resilience' there should also be some mention of recognising and maintaining existing features that can contribute to greater resilience. This is particularly important for traditionally constructed buildings.

In addition to accepting that some areas will flood and erode it is also possible to identify features in the historic environment that might be designed to manage water or flood (e.g. water meadows and ponds).

The points above could be covered by the addition of a bullet to recognise the contribution traditional buildings and historic landscape could make. We would suggest:

- Identify existing features and structures, including historic environment features, that are already resilient and seek to restore/ reinstate/ maintain these. For instance lime mortars and renders, water meadows

P21 para 1 - tools for resilience will not be the same everywhere - we agree with this and would suggest that the historic environment is part of the reason why place centred decisions and place appropriate solutions are needed.

Para 2 - 'will work closely with land managers and the business and environment sectors' - could this also include the historic environment sector.

**Q4a. To what extent do you agree with strategic objective 1.2: Between now and 2050 risk management authorities will help places plan and adapt to flooding and coastal change across a range of climate futures? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

Completely agree that planning for a range of climate scenarios is needed. We would also urge that as part of this there is some inclusion of the climate and landscape histories of places as this can help inform decisions about their long term future, particularly where natural flood management options are being considered.

**Q4b. Please provide comments on the measures described under strategic objective 1.2, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 1.2 can be found on page 26 of the draft strategy document)*

The measures under 1.2. are strong and we welcome them. The local authorities should be partners in understanding local risk and framing responses and plans to these risks. Historic England will be able to comment on the issues associated with vulnerable heritage in these risk zones, and should be able to identify heritage which can stand flooding, as well as heritage which can't.

Under the Happisburgh case study (page 25) the deposits at Happisburgh, include internationally important archaeological deposits relating to the earliest human occupation of Britain (Ashton, N. S. G. Lewis, I. De Groote, S. M. Duffy, M. Bates, R. Bates, P. Hoare, M. Lewis, S. A. Parfitt, S. Peglar, C. Williams, and C. B. Stringer. 2014. Hominin footprints from Early Pleistocene deposits at Happisburgh, UK. PLoS One, 9(2): 388329: 1-13). Any 'roll back' policy needs to include consideration of heritage assets within the settlement that will be lost as well as impact upon the important Palaeolithic deposits.

We would strongly welcome a readily available and accessible 'single picture of flood risk', ideally available as shape files that we could add to our own risk mapping.

P26. Measure 1.2.1 - could Historic England be included in discussions to identify the frontrunner places and developing adaptive approaches for these places?

**Q5a. To what extent do you agree with strategic objective 1.3: Between now and 2030 all those involved in managing water will embrace and embed adaptive approaches to enhance the resilience of our environment to future flooding and drought? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

We would support this but request that Historic England be included in conversations to achieve this.

**Please explain your answer:**



**Q5b. Please provide comments on the measures described under strategic objective 1.3, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 1.3 can be found on page 29 of the draft strategy document)*

p.27 we would suggest identifying historic assets and historic landscape features that could help retain or manage water.

It is interesting that there is no mention of the historic environment in the case studies - we would be keen to follow up to look at historic environment impact and opportunities for these case studies

P28 - in places like the fens understanding the historic environment can help us look at the impact that past land management decisions have had on the water and its impact upon people, in that landscape

1.3.1 - as the use of natural flood management is expanded it is important that work is undertaken to understand the impact of this upon the historic environment. This is currently poorly understood. Historic England would be keen to discuss how this could be undertaken

HE would like to be an 'other' in Measure 1.3.2 as there could be significant impact on archaeology.

**Q6a. To what extent do you agree with strategic objective 1.4: Between now and 2030 risk management authorities enhance the natural, built and historic environments so we leave it in a better state for the next generation? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

We welcome the explicit inclusion of the historic environment in this objective.

**Please explain your answer:**

**Q6b. Please provide comments on the measures described under strategic objective 1.4, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 1.4 can be found on page 30 of the draft strategy document)*

Changing the physical water environment can have an impact upon the historic environment, in particular archaeology.

In addition to seeking to restore natural environments there should be acknowledgement that seeking to restore traditional water management landscapes can also contribute,

HE would be very keen to work with the EA to create plans and strategies to implement measure 1.4.1

Clarity on how 'natural or 'near natural condition' is defined would be welcomed. From Historic England commissioned research it is clear that the 'natural' nature of watercourses is open to misunderstanding unless accompanied by historic environment assessment (A. Firth and E. Firth. 2019. Historic Watercourses. Developing a method for identifying the historic character of watercourses . River Stour, Dorset)

**Q7a. To what extent do you agree with strategic objective 1.5: Between now and 2030, risk management authorities will use funding and financing from new sources to invest in making the nation resilient to flooding and coastal change? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Supportive of the ambition, although lack of clarity on funding could potentially jeopardise achieving this.

**Please explain your answer:**

**Q7b. Please provide comments on the measures described under strategic objective 1.5, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 1.5 can be found on page 31 of the draft strategy document)*

Historic England happy to engage in identifying where shared interests could identify and deliver multiple benefits.

## Section 4: Today's growth and infrastructure - resilient to tomorrow's climate

*We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.*

**Q8a. To what extent do you agree with strategic objective 2.1: Between now and 2030 all new development will contribute to achieving place based resilience to flooding and coastal change? (Please select one answer)**

No agreement

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- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q8b. Please provide comments on the measures described under strategic objective 2.1, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.1 can be found on page 34 of the draft strategy document)*

p.32

We would concur with the importance of a robust spatial planning process and would like to emphasise that spatial plans that seek to develop appropriate approaches for places and improve resilience should also include consideration of the historic environment.

There is a role for the historic environment not only to inform understanding of the past and current character of places but also to inform the design of future resilient places and buildings. For instance learning from traditional building design and materials that have shown flood resilience for centuries.

**Q9a. To what extent do you agree with strategic objective 2.2: Between now and 2030 all new development will seek to support environmental net gain in local places?** *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Environmental net gain should include the historic environment.

**Please explain your answer:**

**Q9b. Please provide comments on the measures described under strategic objective 2.2, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.2 can be found on page 35 of the draft strategy document)*

Improving resilience and securing environmental net gain can also be achieved by identifying historic landscape features and heritage assets that can contribute to water management. Water meadows are one example where environmental and cultural interests coincide. Similarly field boundaries (some of which may be remnants of historic or even prehistoric landscapes) can help slow the flow and reduce run off (e.g. T. Youngs and B. Horner. 2019. The Blackdown Hills Area of Outstanding Natural Beauty Case Study: An integrated approach to valuing environmental capital and services (boundaries and linear landscape features))

**Q10a. To what extent do you agree with strategic objective 2.3: Between now and 2030 all risk management authorities will contribute positively to local economic regeneration and sustainable**

**growth through their investments in flooding and coastal change projects?** *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q10b. Please provide comments on the measure described under strategic objective 2.3, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.3 can be found on page 38 of the draft strategy document)*

**Q11a. To what extent do you agree with strategic objective 2.4: Between now and 2050 places affected by flooding and coastal change will be 'built back better' and in better places?** *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

Some of the measures cited here are not appropriate for traditionally constructed buildings. The addition of waterproof surfaces and treatments will harm the fabric of the building and prevent the natural resilience of the traditional materials (such as brick, stone and lime based mortars and renders). For traditionally constructed buildings building back better may mean reinstating traditional materials. This is not necessarily more costly. (e.g. see Historic England research report -Dr Brian Ridout, Chris Wood and Iain McCaig 2017. - A Preliminary Study of Flood Remediation in Hebden Bridge and Appleby)

**Q11b. Please provide comments on the measures described under strategic objective 2.4, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.4 can be found on page 39 of the draft strategy document)*

The measure should recognise that traditionally constructed buildings (not just designated buildings) can often be inherently resilient if maintained and that 'building back better' will not mean the same for these. Historic England is happy to work with others on clarifying what this might mean for traditionally constructed buildings.

**Q12a. To what extent do you agree with strategic objective 2.5: Between now and 2030 all flooding and coastal infrastructure owners will understand the responsibilities they have to support flood and coastal resilience in places? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q12b. Please provide comments on the measures described under strategic objective 2.5, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.5 can be found on page 41 of the draft strategy document)*



**Q13a. To what extent do you agree with strategic objective 2.6: Between now and 2050 the Environment Agency and risk management authorities will work with infrastructure providers to ensure all infrastructure investment is resilient to future flooding and coastal change? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q13b. Please provide comments on the measures described under strategic objective 2.6, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 2.6 can be found on page 43 of the draft strategy document)*

Would it be helpful for Historic England to provide figures for heritage assets in flood risk areas?

Please continue to the next page.

## Section 5: A nation of climate champions, able to adapt to flooding and coastal change through innovation

*We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.*

**Q14a. To what extent do you agree with strategic objective 3.1: Between now and 2030 young people at 16 should understand the impact of flooding and coastal change, but also recognise the potential solutions for their place, and opportunities for career development? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

The historic environment can help communicate how places have changed and why they experience flooding as well as how people lived with water in the past. Historic England would like to see this included as part of any education programme.

**Please explain your answer:**

Please continue to the next page.

**Q14b. Please provide comments on the measure described under strategic objective 3.1, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 3.1 can be found on page 48 of the draft strategy document)*

The historic environment can play an important role in contextualising and communicating change. Historic England would like to see the inclusion of the historic environment within these measures. They may be some opportunities to engage with the 'heritage schools programme'

**Q15a. To what extent do you agree with strategic objective 3.2: Between now and 2030 people will understand the potential impact of flooding and coastal change on them and take action? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q15b. Please provide comments on the measures described under strategic objective 3.2, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 3.2 can be found on pages 49 and 50 of the draft strategy document)*

Again there is a role for the historic environment in communicating environmental change.

P48. It is also worth noting that there is a growing body of evidence about the role that engaging with the historic environment can play in recovering from trauma and stress (e.g. Operation Nightingale). In Scotland the Scape programme that seeks to mobilise volunteers and engage communities to record archaeological sites being lost to coastal processes has reported many positive benefits for the participants.

**Q16a. To what extent do you agree with strategic objective 3.3: Between now and 2030 people will receive a consistent and coordinated level of support from all those involved in response and recovery from flooding and coastal change? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q16b. Please provide comments on the measures described under strategic objective 3.3, and tell us about any additional measures you think there should be, and who could implement them.**

*(The measures for strategic objective 3.3 can be found on page 51 of the draft strategy document)*

3.3.3 - Where designated heritage assets are affected, or may be affected, Historic England should be included in these discussions.

**Q17a. To what extent do you agree with strategic objective 3.4: Between now and 2030 the nation will be recognised as world leader in managing flooding and coastal change, as well as developing and attracting talent to create resilient places? (Please select one answer)**

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

**Please explain your answer:**

**Q17b. Please provide comments on the measures described under strategic objective 3.4, and tell us about any additional measures you think there should be, and who could implement them.**

3.4.1 -Due consideration for the needs of traditional buildings should be included within any standards. Historic England would be well placed to advise.

3.4.2 Historic England already has a programme of training for local historic environment managers and would like to see the inclusion of the historic environment and its relevance and needs in relation to flood and coastal change in any training programmes

3.4.3 - again Historic England has expertise relevant to this

*(The measures for strategic objective 3.4 can be found on page 53 of the draft strategy document)*

## Section 6: Any other comments

### Q18. Please provide any other comments:

Historic England would be very happy to discuss how they might engage with the future of flood and coastal change management programme.

## Section 7: Strategic Environmental Assessment Environmental Report

Only respond to these questions if you wish to comment on the Strategic Environmental Assessment of the draft strategy.

You will need to refer to the Strategic Environmental Assessment environmental report that you can download from the consultation website: <https://consult.environment-agency.gov.uk/fcrm/national-strategy-public>

**Do you agree with the conclusions of the environmental assessment?** (Please select one answer)

- Yes  
 No

**If not, please explain why:**

The SEA concludes that the impact upon cultural heritage is uncertain, but that the impacts will largely be determined at a local level. Given the scale of the challenge set out, and the reliance upon locally determined solutions there would appear to be a risk that cumulative harm to cultural heritage could be considerable. We would concur with the recommendation that development of a national set of resilience tools should include Historic England and that there should be continued collaboration between the Environment Agency and Historic England on the impact of flooding on historic places.

We also welcome the recognition of the needs of historic buildings.

**Are there any further significant environmental effects (positive or negative) of the draft strategy you think should be considered?**

- Yes  
 No



**If yes, please describe them:**

**Are there further mitigations for potential negative effects or opportunities to achieve positive effects that should be considered for the final national FCERM strategy?**

- Yes
- No

**If yes, please give details:**

## Privacy notice

We are the Environment Agency and we are running the creation, publication and implementation of a national flood and coastal erosion risk management strategy for England. We are the data controller for this process. A data controller determines how and why personal data (personal information) is processed. Our personal information charter ([www.gov.uk/government/organisations/environment-agency/about/personal-information-charter](http://www.gov.uk/government/organisations/environment-agency/about/personal-information-charter)) explains how we deal with your personal information. Go to GOV.UK and search 'Environment Agency personal information charter'.

The personal data we collect about you includes:

- Your email address
- Responses, feedback, queries and comments you leave, including information that may reveal your identity if you choose to include in your response
- Full name and contact details including addresses, emails or phone numbers if you contact us and include this information
- Whether you are responding to the consultation as an individual or on behalf of an organisation or group, and the name and type of your organisation or group

We are allowed to process your personal data because you consent to us doing so by responding to this consultation. You have the right to withdraw consent at any time. The lawful basis for processing your personal data is consent.

### What we do with your personal data

#### Public consultation

The Environment Agency will look to make all responses received online via our consultation website (Citizen Space) publicly available during and after the consultation, unless you have specifically requested that we keep your response confidential. We will not be publishing consultation responses which are not received online via our consultation website, unless you specifically tell us to do so.

Throughout the consultation we will look to make all comments received online (excluding personal information) publicly available on our website, unless you have specifically requested that we keep your response confidential. We will not publish personal data. But we may publish the name of the organisation for those responses made on behalf of organisations. We will not publish names of individuals who respond.

We will also publish a summary of all responses on our website in which we may publish the name of the organisation for those responses made on behalf of organisations.

We will not respond individually to responses. After the consultation has closed we will publish a summary of the responses on our website.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

### **Developing the strategy**

We will use your views to develop the strategy but will not identify you in the strategy. We will only share the minimum amount of your personal data as necessary with internal colleagues who are providing expert advice on developing the strategy. We will also share your views with external stakeholders who are taking part in analysing consultation responses, but we will ensure that you are not identifiable from the information we provide.

If you provide them, we will use your name and contact details to contact you if we have any queries about the information you've provided.

### **How long we keep your personal data**

We will keep your views, and any personal data you have included in your response, as part of our records until these have been superseded by a new flood and coastal erosion risk management strategy for England.

### **Where your personal data is processed and stored**

We store and process your personal data on our servers in the UK. We will not transfer your personal data outside the European Economic Area.

### **Contact details**

Our Data Protection Officer (DPO) is responsible for independent advice and monitoring of the Environment Agency's use of personal information.

If you have any concerns or queries about how we process personal data, or if you would like to make a complaint or request relating to data protection, please contact our DPO using the following details:

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### **Consultation Principles**

We are running this consultation in accordance with the guidance set out in the government's Consultation Principles. More information is available here <https://www.gov.uk/government/publications/consultation-principles-guidance>

If you have any queries or complaints about the way this consultation has been carried out, please contact:

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